

Minutes
Information Technology Advisory Committee
February 22, 2013

Attendees: Bill Abplanalp, Adrian Aron, Todd Branscome (for Dennie Templeton), Jason Burton (for Steve Helm), Tim Channell, Charley Cosmato, Axel Grossmann, Glenna Gustafson, Jon Harris, Maung Htay, Jaime Hunt, Danny Kemp, Wendy Lowe, Randa McDonald, Ed Oakes, Santhosh Parameswaran, Chad Reed, Thomas Walter (student representative), Geoff White, Jeff Willner.

The Information Technology Advisory Committee was called to order by Santhosh Parameswaran, at 3:36 pm on February 22, 2013. He welcomed everyone and requested everyone to introduce themselves.

Santhosh asked for motion to approve minutes from the last meeting and it was seconded and approved.

Ed Oakes provided information about D2L system issues that has happened recently. An outage occurred because of an unknown upgrade from D2L. Meetings were held to diagnose the problem and prevent future issues. Ed let everyone know that a D2L technician will be the first point of 24 x 7 contact instead of RU staff. Ed opened the floor for feedback and several people brought up complaints about the system which Charlie Cosmato noted and will look into.

It was stated that doing upgrades in the summer can cause problems when training students before the semester starts. Ed asked for feedback when is the best time; May, August, or Wintermester and explained the challenges with each time. Possible solution is better communication to colleges about upgrades and changes.

Ed provided everyone with a sheet of possible computer models for selection for faculty and staff. Explained a subcommittee met and decided on these models, each model was described and discussed. One other model, the MacBook air, was brought up to add to list for consideration.

Bill Abplanalp discussed the proposals for the new Identity and Access Management system this is being considered. He also reassured everyone of security monitoring with the concerns of recent news from Asia.

A question was asked about whether a streaming video system to provide storage and streaming of videos is being considered. Danny Kemp and Ed Oakes stated that it is a proposed new initiative awaiting funding approval. The committee suggested non-members could submit agenda items to their representative for discussion.

The student representative Thomas Walter asked if RU is looking into other options to alerting students about things, in particular with the recent flooding of Dedmon. It was suggested he speak with Todd Branscome, who had to leave the meeting early.

Axel Grossman motioned to adjourn, Ed seconded. The meeting adjourned at 5:01 pm.

Respectfully submitted,

Mary Fowler-Hughes