

# 2017-2018 Annual Report

McConnell Library  
Radford University



**Steven P. Helm, Dean of the Library**

**March 23, 2018**

## Executive Summary

This year has been one of many successes in spite of persistent fiscal challenges, exacerbated by multiple personnel and administrative changes. Major HVAC renovations and several asbestos abatement projects over the summer further added to the difficult year for McConnell staff. It is a strong testament to the dedication, commitment and work ethic of the entire McConnell Library staff that we have not only persevered another round of budget cuts, and related challenges, but also resiliently continued to provide excellent collections and services throughout the year.

As described in detail below, McConnell Library offered scores of events, galleries, receptions, awards, and other outreach activities, while maintaining world class instruction sessions, interlibrary loan, document delivery, circulation, reserves, collections, and technology services.

In addition to providing outstanding services to McConnell users, our librarians were actively engaged in professional contributions, serving in offices of professional associations, attending and presenting at local, regional, and national professional conferences, and adding to the body of scholarly knowledge by writing professional articles, and book chapters. They also have excelled in countless university and public services.

[Conference Proceedings \(7\)](#)

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Among the highlights of this year, the Joan of Arc statue returned to McConnell Library after several months of painstakingly detailed restoration by Tom Thomas, owner of Fine Line Architectural Detailing, LLC. Gifted to the university in 1921, the statue is a life-size plaster replica of Henri Chapu's 1870 "Jeanne d'Arc à Domrémy", a marble sculpture of Joan of Arc that currently resides in the Musee d'Orsay in Paris. Our restored Joan of Arc now resides in the reading room on her new beautiful white pedestal.

After many years of planning, the McConnell Front Desk was replaced and relocated to the center of the reading room. The striking new wood paneled desk was locally built by Norman's Cabinetry. It was installed over the winter break, and new carpeting throughout the reading room, hallways, and bird room adding to the drama of the new desk.

Discussions with Facilities Management staff over the past year have resulted in multiple revisions to plans to renovate several areas in McConnell Library starting in the summer 2018. These plans provide for relocating the Center for Innovative Teaching and Learning (CITL), Learning Assistance and Resource Center (LARC), and a new Writing Center into McConnell Library. Additionally, maintenance reserve renovations are scheduled for summer 2018 to replace the 1960's elevator, replace the HVAC for level 2, and renovate the entrance lobby.

## Summary of Activities

McConnell Library faculty and staff are engaged in delivering a full array of both traditional and innovative services to students and faculty. It really does "take a village" to improve and expand our reach and quality of services, especially in a year of more budget cuts. It must be acknowledged that it was the combined efforts of each and every one of our McConnell faculty and staff, the student workers, interns, committees, and several task-specific working groups that brought about every activity in this report. The credit for our many successes is due to these excellent people working for a common cause.

This annual report makes no attempt to document every important activity and milestone of the year. It is a summation of some of the highlights and many accomplishments. To use terms such as "Significant" or "Notable" activities invites glaring omissions. All the McConnell faculty and staff should be highly commended for their role in making this an extremely successful year! Well done!

The following statistics offer a snapshot of activities, services and collections for fiscal year 2017. It should be noted that the Collections Development Committee, Collections Management Librarian, and the Collections and Technical Services staff have been weeding, and shifting the print and bound serials collections for several years. The overarching strategic goal has been to free up floor space that could be repurposed to create additional areas for students to study and collaborate. This multi-year project has also provided us with the opportunity to welcome CITL, LARC, and future Writing Center into McConnell Library. Co-locating these services with Library Services will offer students a centralized point of service to help them achieve academic success.

### Library Collections

	Physical	Digital/Electronic
<u>Books (Title Count)</u>	288,674	598,597
<u>Books (Volume Count)</u>	342,418	
<u>Databases</u>		532
<u>Media</u>	20,890	230,753
<u>Serials</u>	440	27,629
<u>Total</u>	310,004	857,511

### Institutional Repositories

Items added to the Digital Archives	14,597
Items used from Digital Archives	104,586

**Library Circulation Usage**

	Physical	Digital/Electronic
Circulation	17,609	100,934
E-Book Usage Counter (number of title requests)		377
E-Book Usage Counter (number section requests)		76,448
E-Serials Usage		287,599

**Research Services to Individuals**

Transactions (Research Help Desk)	3,406
Individual Consultations	47
Virtual Reference Transactions	2,011

**Instructional Services to Groups**

	Physical	Digital/electronic	Total
Number of Instruction Sessions	348	11	359
Total Attendance at all Instruction Sessions	6,347	316	6,663

**Hours**

Hours open during a typical week during an academic session	97.25
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**Gate Count**

Gate Count - On an annual basis	223,603
Gate Count - In a typical week	7,666

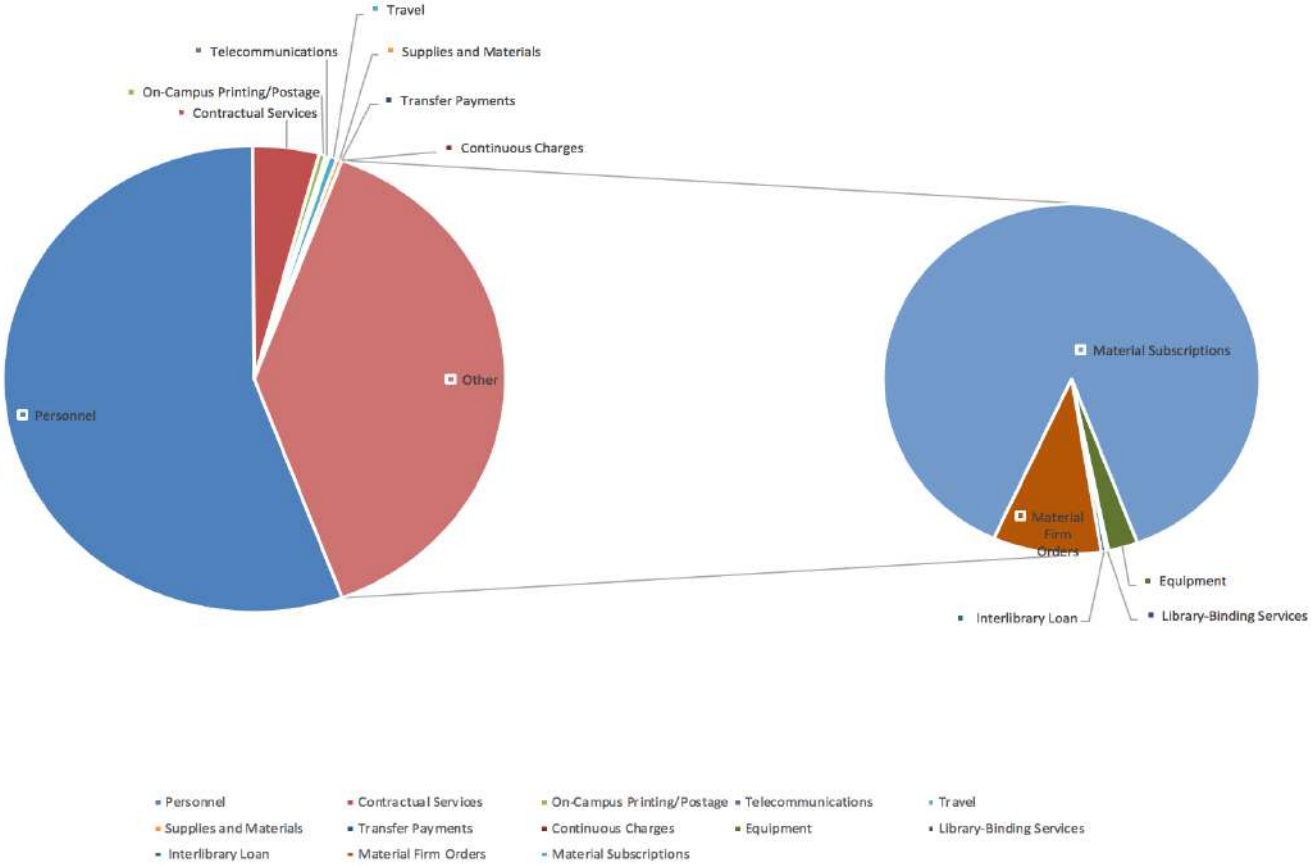
**Operations and maintenance expenses**

Preservation Services	\$7,817
All other operations and maintenance expenses	\$326,654
Total operations and maintenance expenses	\$334,471

**Total Expenses**

Includes salaries and wages from all identifiable sources, includes fringe	\$4,050,008
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McConnell Library Budget FY2016-17





## *Virtual Library of Virginia*

This past year McConnell librarians have been active serving in the commonwealth-wide consortia of academic libraries, the Virtual Library of Virginia (VIVA). Dean Helm served as Chair of the Steering Committee and on the SCHEV Library Advisory Committee. Alison Armstrong served on the Collections Committee and on the Resource Sharing Committee/ Collection Analysis Collaboration. Jackie Delong served as the VIVA/OTN Radford University Campus Leader promoting faculty adoption of Open Educational Resources.

VIVA: For fiscal year 2016-17, VIVA's budget was estimated to be approximately \$17.8 million. Overall, the vast majority of expenditures (more than 97%) continue to be for direct services for VIVA member libraries, supporting students and faculty. Of the total budget in fy17, 94.1% was allocated for electronic collections, 2.5% was allocated for resource sharing and interlibrary loan, 0.6% was allocated for travel and training, and 2.75% was spent on central administrative costs of any kind.

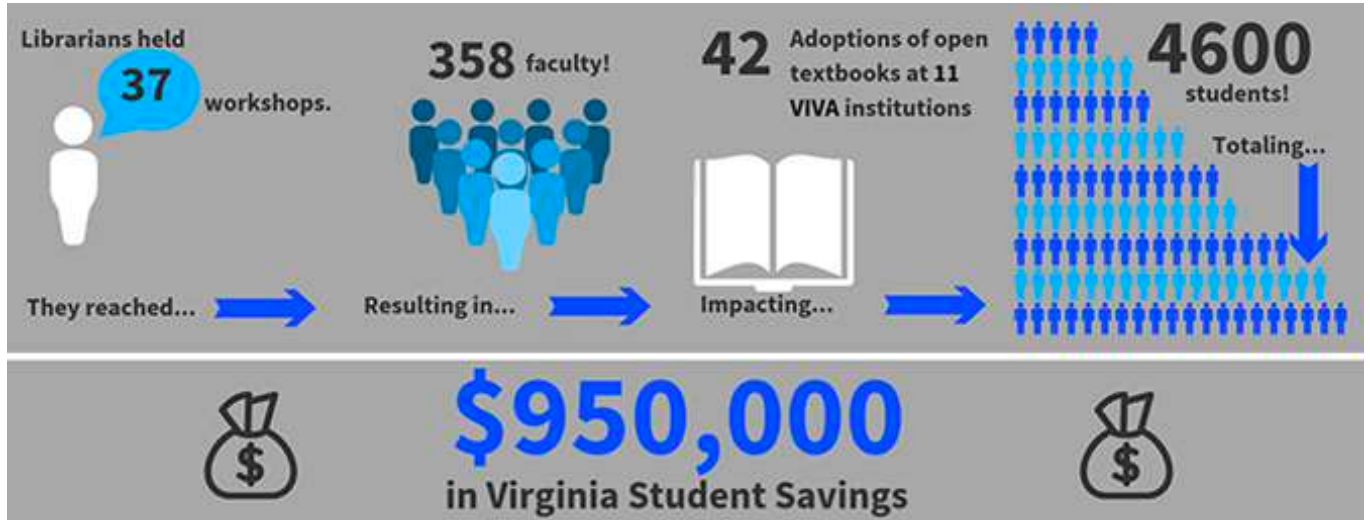
VIVA libraries take pride in knowing that significant financial benefits have accrued to our members through the group purchases. As of July 1, 2016, the Virtual Library of Virginia (VIVA) has recorded approximately **\$730 million in cost avoidance**. This represents money saved over what would have been spent had each individual public institution acquired the VIVA resources independently. In most cases, these are resources that the local colleges and universities would not have been able to acquire in an electronic form without the Commonwealth's support for VIVA. VIVA not only saves money, but also levels the playing field across VIVA institutions and extends access for all of Virginia's students and faculty. Further significant cost avoidance has been achieved for subscriptions and acquisitions on behalf of the VIVA private colleges and universities.

### **Student Retention through Textbook Savings**

The Virtual Library of Virginia (VIVA), in its first year as a member of the Open Textbook Network (OTN), has reduced textbook costs for students across the Commonwealth by almost **one million dollars**. Textbook costs can be a significant barrier to student success, shaping everything from what majors they chose to whether or not they complete their degrees. The high costs of textbooks, currently estimated to be around \$1,300 per student per year, mean that students often do not purchase these course materials, and their academic performance suffers as a result. As a library consortium that aims to help all of Virginia's college students succeed, VIVA has sought methods to relieve this financial pressure point.

Over the past year, VIVA piloted a statewide membership in the OTN, a program devoted to the promotion of access, affordability, and student success through the adoption of open textbooks that do not cost students any money to use. The VIVA OTN program trains library leaders who hold workshops for faculty across the state, supporting efforts to make greater use of available, high quality open educational materials. Open textbooks directly contribute to students' academic success by ensuring that all students, no matter their means, have access to their course materials. And unlike a traditional textbook, open textbooks can be revised and remixed, allowing faculty to tailor content to their individual courses.

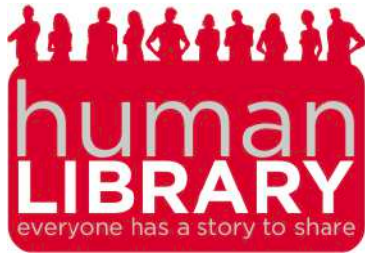
In its first year, the VIVA OTN program has already benefited students and faculty across Virginia. During this fiscal year 5 Radford professors participated in the VIVA OTN pilot by writing reviews of OTN books. Most then adopted an open textbook for use with their classes. From VIVA's initial investment of \$24,000 in this program, the following was achieved:



VIVA submitted a budget initiative to enhance our Open Education Resources efforts with the goal of further offset student textbook costs for FY2018-2019.







*Human Library conversations on the lawn*

### **2017-18 McConnell Library Student Advisory Board**

Thank you to all these students who serving on the McConnell Library Student Advisory Board. They are invaluable in helping with our social media, programming, furniture and space assessment activities!

**Fall 17:** Camden Phillips, Mason Mowbray, Sierra Ogden, Emily Skeens, Rachel Winland, Amber McMillian, Daniel Harrison, Lam Dinh, Victoria Crapes, Hanan Ouchene.

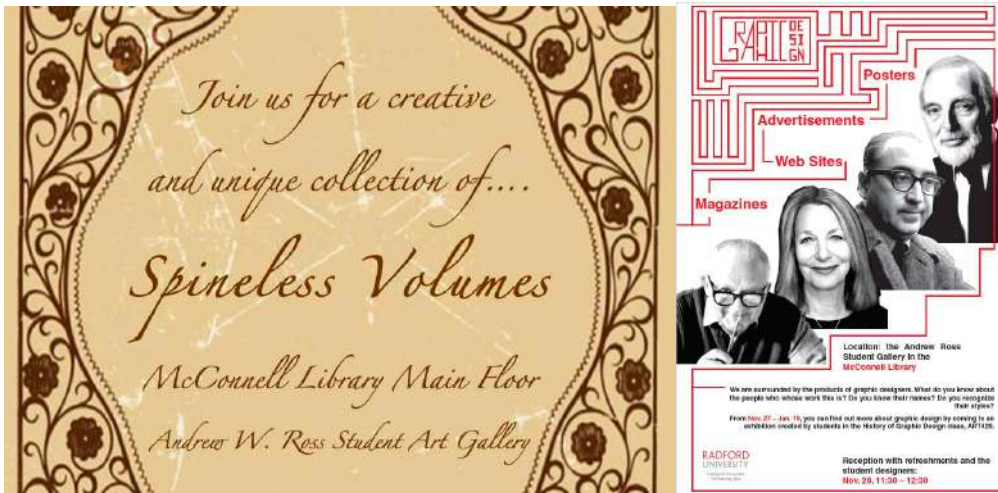
**Spring 18:** Lam Dinh, Paul Pohto, Camden Phillips, Nalani Story, Daniel Harrison, Victoria Crapes,  
Amber McMillan, Rachel Winland, Mason Mowbray, Emily Skeens.

Advisors: Beth Johnson, Will Anderson, Karen Montgomery.

## 2017-18 Library Committee

Dr. Roann Barris, Dr. Wendy Downey, Dr. Pamela Frasier, Mr. Jesse Harden, Ms. Beth Johnson, Dr. Jean Mistele, Dr. Kiertisak Toh, Ms. Jenna Von Schlichting, Dr. Jolanta Wawrzycka, Mr. Jim Webster.

## Other Events and Activities



Art classes exhibited their "Spineless Volumes" and History of Graphic Design works in the Andrew W. Ross Gallery.



The new Andrew W. Ross Student Art Gallery on level 3



*Library Mini-golf at Family/Homecoming Weekend*

### **2017 Photography Contest**



- 1<sup>st</sup> Prize: "Into the Pages" by Colton McConnell.
- 2<sup>nd</sup> Prize: "Walking into the Boston Public Library" by Cara Myrtle.
- 3<sup>rd</sup> Prize: "Cloudy Day" by Annie Dongoski:

**Restoration of Joan of Arc Statue  
by Tom Thomas, Fine Line Architectural Detailing LLC**



*Joan before restoration*



*Tom Thomas restoring our Joan of Arc Statue*



*Joan of Arc - Fully restored and on her new base*



*Joan ready for the August 21, 2017 solar eclipse*



*New Front Desk built by Norman's Cabinetry, Radford, VA*

## 2017 Winesett Research Awards:



### **WINNERS:**

#### *UPPER DIVISION WINNERS (JUNIORS AND SENIORS):*

- Sidney Green for "Unmasking agony," nominated by Professor Amy Rubens
- Lizzy Kunde for "The effect of Russian nationalism on the emulation of foreign musical styles: An analysis of Tchaikovsky's The Nutcracker Ballet and Pkofiev's Cinderella," nominated by Robert Glarner

#### *LOWER DIVISION WINNERS (FRESHMEN AND SOPHOMORES):*

- Josh Hessing for "Perceptions effect change," nominated by Professor Catelin Turman
- Julia Kell for "Political correctness is hurting comedy," nominated by Professor Guy Axtell

## Spaces

The Library Facilities Committee (thank you; Alyssa Archer , Alan Brainard, Jessica Ireland , Anthony Kaseoru, Lisa Dinkle, Lydia McCallister, David Shelton) worked with Barrows Inc. designers to furnish the McConnell Lounge with comfortable new seating, tables, couches, and a laptop bar. The committee has also done surveys, demos, and other assessments to improve McConnell Library spaces.



## Assessment

In the Spring 2018 Eric Ackermann, Head, Research Services and Library Assessment administered the 2017 McConnell Library User Satisfaction Survey to undergraduate students, graduate students, faculty, and staff. We will be working through the resulting data and responding to any identified areas of concern.

## Archives

The Archives staff continued digitizing collections this year, and were reinforced by Lydia McCallister joining their department. They accessioned and digitized a collection of personal correspondence of Radford President John Preston McConnell gifted by his grandson Adair McConnell.



Kay Johnson , Head of Collections and Technical Services joined the Archives staff to film a fascinating documentary interview with Adair McConnell. "A Conversation with Adair McConnell":

<https://vimeo.com/252244546>



photo credit: Matt Gentry, Roanoke times.

Bud Bennett and Aaron Spelbring continued documenting stories from participants in the Women's March on Washington (and Sister Marches). The series is available on Vimeo: <https://vimeo.com/channels/1206741>



## McConnell Faculty and Staff Development and Awards

### Faculty Spotlight



Congratulations to Alison M. Armstrong, Collection Management Librarian on winning the prestigious 2018 Esther J. Piercy Award, presented by the Resources and Technical Services Division of the American Library Association!

In addition to the VIVA roles mentioned above, Alison also serves as on the ALA Education Assembly, as Co-Chair of the ALCTS Continuing Education Committee, on the ALA ALCTS Division Chairs Committee, on the ALA ALCTS Program Coordinating Task Force, as Co-Chair, ALCTS: Continuing Education Committee, and as an Official Observer, NISO: e-book Standards.

Locally Alison also served as Chair and Foundation Liaison of the Montgomery-Floyd Regional Library Board of Trustees.

### Conference Chairs

Kay Johnson served as Online Audiovisual Catalogers, (OLAC) Conference Committee Chair.

Jennifer Resor-Whicker served as 2017 VLA Conference Chair,

Candice Benjes-Small served as 2017 VLACRL Conference-Within-A-Conference-Chair

### 4th Annual TILC

The Innovative Library Classroom is a day-long conference dedicated to the exploration of innovative practices related to teaching and learning in libraries.

In May 2017 Radford University hosted the 4<sup>th</sup> annual The Innovative Library Classroom Conference in the new College of Humanities & Behavioral Sciences (CBHS) building. In 2017 Candice Benjes-Small and Jennifer Resor-Whicker served as co-chairs of the TILC Steering Committee. Alyssa Archer, Liz Bellamy and Lisa Dinkle also served on the TILC Steering Committee. Candice, Jennifer, Alyssa, and Liz all gave presentations.



2017 TILC Conference Photo Credit: Steve Cramer, UNCG.

## Intellectual Contributions

### Conference Proceedings (7)

*Conference Proceeding (Published)*

Small, C. B., Ackermann, E. G. (2017). *In search of value-added information literacy: A citation study*. Chicago, IL: ACRL.

*Conference Proceeding (Published)*

Armstrong, A. M. (2016). Then and Now: Re-Visioning a Liaison Program in the Context of Library Restructuring. *Against the Grain* (4th ed., vol. 28, pp. 83). Charleston Conference.

*Conference Proceeding (Published)*

Small, C. B., Bellamy, E., Whicker, J. R., Vassady, L. J. (2017). In Dawn M. Mueller (Ed.), *Makerspace or Waste of Space: Charting a Course for Successful Academic Library Makerspaces* (pp. 428-436). Chicago, IL: Association of College and Research Libraries. <http://www.ala.org/acrl/sites/ala.org.acrl/files/content/conferences/confsandpreconfs/2017/MakerspaceorWasteofSpace.pdf>

*Conference Proceeding (Published)*

Johnson, K. G., Ireland, J. L. (2017). *NASIG 2016: Embracing Changing Technology and New Technical Services Workflows in Migrating to a Next-Generation Library Management System* (1/4 ed., vol. 72, pp. 65-72). <http://www.tandfonline.com/doi/abs/10.1080/0361526X.2017.1284490>

*Conference Proceeding (Published)*

Johnson, K. G., Ireland, J. L. (2017). *NASIG 2016: Embracing Changing Technology and New Technical Services Workflows in Migrating to a Next-Generation Library Management System* (1/4 ed., vol. 72, pp. 65-72).  
<http://www.tandfonline.com/doi/abs/10.1080/0361526X.2017.1284490>

*Conference Proceeding (Published)*

Small, C. B., Bellamy, E., Whicker, J. R., Vassady, L. J. (2017). In Dawn M. Mueller (Ed.), *Makerspace or Waste of Space: Charting a Course for Successful Academic Library Makerspaces* (pp. 428-436). Chicago, IL: Association of College and Research Libraries.  
<http://www.ala.org/acrl/sites/ala.org.acrl/files/content/conferences/confsandpreconfs/2017/MakerspaceorWasteofSpace.pdf>

*Conference Proceeding (Published)*

Small, C. B., Bellamy, E., Whicker, J. R., Vassady, L. J. (2017). In Dawn M. Mueller (Ed.), *Makerspace or Waste of Space: Charting a Course for Successful Academic Library Makerspaces* (pp. 428-436). Chicago, IL: Association of College and Research Libraries.  
<http://www.ala.org/acrl/sites/ala.org.acrl/files/content/conferences/confsandpreconfs/2017/MakerspaceorWasteofSpace.pdf>

## Refereed Journal Articles (1)

*Journal Article, Academic Journal (Published)*

Burton, K. T., Burton, J., Archer, A. M. (2017). Using Proximity Beacons to Connect Physical & Virtual Library Spaces: A Case Study. *Virginia Libraries*, 62(1).  
<https://ejournals.lib.vt.edu/valib/article/view/1329>

## Non-Refereed Journal Articles (1)

*Journal Article, Public or Trade Journal (Accepted)*

Bellamy, E. (in press). The Struggle is Real: Facilitating Information Literacy Learning By Being Leaders of Failure. *LOEX Quarterly*.

## Other Intellectual Contributions (8)

*Written Case with Instructional Material (Published)*

Small, C. B., Archer, A. M. (2016). *Credible or Clickbait? Evaluating News Sites*.  
<http://www.projectcora.org/assignment/evaluating-news-sites-credible-or-clickbai>

*Written Case with Instructional Material (Published)*

Archer, A. M., Burton, K. T., Ren, M. D. (2016). *Share the Load: A Single Shot of Critical Pedagogy*. <https://www.projectcora.org/assignment/share-load-single-shot-critical-pedagogy>

*Book Review (Published)*

Armstrong, A. M. (2017). Book Review: You Can Do Better. *The Roanoke Times*.

*Book Review (Published)*

Armstrong, A. M. (2016). Book Review: A Family Searches for Love Amidst Grief. *The Roanoke Times*.

*Book Review (Published)*

Armstrong, A. M. (2016). Book Review: A Feminist Reformer Reflects on a Life on the Move. *The Roanoke Times*.

*Book Review (Published)*

Armstrong, A. M. (2016). Book Review: Opposites Attract in This Tear-Jerker. *The Roanoke Times*.

*Book Review (Published)*

Armstrong, A. M. (2016). Book Review: Great Britain is Small in Size but Mighty in Travel Appeal. *The Roanoke Times*.

*Book Review (Published)*

Bellamy, E. (2017). *Five Things You Should Read About Critical Librarianship*. Association of College and Research Libraries Instruction Section. [http://acrl.ala.org/IS/wp-content/uploads/20170602\\_research\\_5Things.pdf](http://acrl.ala.org/IS/wp-content/uploads/20170602_research_5Things.pdf)

## Presentations (34)

Small, Candice Benjes, Ackermann, Eric G, ACRL National Conference, "In search of value-added information literacy: A citation study," Baltimore, MD. (April 2017).

Small, Candice Benjes, Ackermann, Eric G, ACRL National Conference, "In search of value-added information literacy: A citation study," ACRL, Baltimore, MD. (March 2017).

Small, Candice Benjes, Ackermann, Eric G, Core Assessment Forum, "Value-added information literacy: citation study," Radford, VA. (October 18, 2016).

Archer, Alyssa Michelle, Ren, Michele D, Burton, Katelyn T. (Reference and Instruction Manager Brown Library, VWCC), The Innovative Library Classroom, "A Single Shot of Critical Pedagogy: Lessons Learned & Best Practices," Radford, VA. (May 11, 2017).

Bellamy, Elizabeth, Archer, Alyssa Michelle, Our Turn, "Are Google Results Sexist?," Radford University. (May 9, 2017).

Dinkle, Lisa, Archer, Alyssa Michelle, Our Turn, May 2017, "Saving Students Money by Utilizing Library Resources," Center for Innovative Teaching & Learning, Radford University. (May 9, 2017).

Vassady, Lisa J, Archer, Alyssa Michelle, Whicker, Jennifer Resor, ACRL National Conference, "Transforming a Campus: Embracing Veterans through the Big Read Common Reading Program," Association of College & Research Libraries, Baltimore, MD. (March 2017).

Archer, Alyssa Michelle, Bellamy, Elizabeth, "Sexism and Search Engines: Exploring Dr. Safiya Noble's work on the "Algorithms of Oppression"," McConnell Library, Radford University. (March 15, 2017).

Arthur, Craig Edward, Archer, Alyssa Michelle, Virginia Library Association's Annual Conference, "Digging in the crates: Hip hop in the library," Virginia Library Association, Hot Springs, VA. (October 28, 2016).

- Burton, Katelyn T., Archer, Alyssa Michelle, Burton, Jason, Virginia Library Association's Annual Conference, "Proximity for Promotion: Using iBeacons to Highlight Spaces and Services," Virginia Library Association, Hot Springs, VA. (October 28, 2016).
- Archer, Alyssa Michelle, Small, Candice Benjes, Van Patten, Susan, Teaching & Learning Conference, "Urban Legend or Practical Pedagogy: Return of the Teaching Ninjas," Elon University's Center for the Advancement of Teaching and Learning (CATL) and Teaching and Learning Technologies (TLT), Elon, NC. (August 18, 2016).
- Arthur, Craig Edward, Archer, Alyssa Michelle, Our Turn, "Open Educational Resources (OERs) at RU: Starting the Conversation," Center for Innovative Teaching & Learning. (August 16, 2016).
- Armstrong, Alison Metcalf (Author), McCormick, Elizabeth (Presenter), 2017 VIVA Collections Forum, "Monograph Collection Analysis Follow Up: Radford University's Approach to GobiTween," Virtual Library of Virginia, Virginia Commonwealth University. (May 19, 2017).
- Armstrong, Alison Metcalf (Presenter), O'Gara, Genya (Presenter), Kelly, Madeline (Presenter), Duncan, Cheri (Presenter), "Collections Analysis Webinar," Virtual Library of Virginia, University of Virginia. (September 8, 2016).
- Bellamy, Elizabeth, The Innovative Library Classroom, "The Struggle is Real: Facilitating Information Literacy Learning by Being Leaders of Failure," Radford University, Radford, VA. (May 11, 2017).
- Bellamy, Elizabeth, Archer, Alyssa Michelle, Our Turn, "Are Google Results Sexist?," Radford University. (May 9, 2017).
- Dinkle, Lisa, Bellamy, Elizabeth, Our Turn, May 2017, "Disrupting the Normal through Surrealist Gameplay," Center for Innovative Teaching & Learning, Radford University. (May 9, 2017).
- Small, Candice Benjes, Bellamy, Elizabeth, Whicker, Jennifer Resor, Vassady, Lisa J, ACRL 2017 Conference, "Makerspace or Waste of Space: Charting a Course for Successful Academic Library Makerspaces," Association of College and Research Libraries, Baltimore, MD. (March 24, 2017).
- Archer, Alyssa Michelle, Bellamy, Elizabeth, "Sexism and Search Engines: Exploring Dr. Safiya Noble's work on the "Algorithms of Oppression"," McConnell Library, Radford University. (March 15, 2017).
- DeLong, Jackie (Presentator), WMS Community Roundtable: Working with Analytics & Report Designer, "Once in a blue moon reporting cheat sheet.," OCLC, Online. (June 14, 2017).
- DeLong, Jackie (Panel participant), OCLC WMS Global Community & User Group Meeting, "Implementation tips & tricks - how to avoid the gotchas," OCLC, Dublin, OH. (September 20, 2016).
- DeLong, Jackie (Moderator), OCLC WMS Global Community & User Group Meeting, "Moderator," OCLC, Dublin, OH. (September 19, 2016).

- Dinkle, Lisa, Bellamy, Elizabeth, Our Turn, May 2017, "Disrupting the Normal through Surrealist Gameplay," Center for Innovative Teaching & Learning, Radford University. (May 9, 2017).
- Dinkle, Lisa, Archer, Alyssa Michelle, Our Turn, May 2017, "Saving Students Money by Utilizing Library Resources," Center for Innovative Teaching & Learning, Radford University. (May 9, 2017).
- Johnson, Kay Gretchen, WMS Global community & User Group Meeting, "Acquisition Issue Creation, Prediction, LHR Compatability: Radford University," OCLC, Dublin, OH. (September 20, 2016).
- McCormick, Elizabeth S, VIVA Collections Forum, "Monograph Collection Analysis Follow Up: Radford University's approach to GobiTween," VIVA (Virtual Library of Virginia). (May 2017).
- McCormick, Elizabeth S, OCLC Users Group Conference, "Managing PDA in WMS," OCLC. (September 2016).
- Spelbring, Aaron (Presenter), Extreme Appalachia, "The Past, the Future, and the Banjo in Appalachian Special Collections," Applachian Studies Association, Blacksburg, VA. (March 10, 2017).
- Vassady, Lisa J, "Using the Force: Navigating the Dark Side of Information Literacy" Spring workshop series., "Slicing to the Truth: The Data Force Awakens," MConnell Library, Radford University. (April 19, 2017).
- Vassady, Lisa J, Archer, Alyssa Michelle, Whicker, Jennifer Resor, ACRL National Conference, "Transforming a Campus: Embracing Veterans through the Big Read Common Reading Program," Association of College & Research Libraries, Baltimore, MD. (March 2017).
- Small, Candice Benjes, Bellamy, Elizabeth, Whicker, Jennifer Resor, Vassady, Lisa J, ACRL 2017 Conference, "Makerspace or Waste of Space: Charting a Course for Successful Academic Library Makerspaces," Association of College and Research Libraries, Baltimore, MD. (March 24, 2017).
- Small, Candice Benjes, Whicker, Jennifer Resor, The Innovative Library Classroom 2017 Conference, "Urban legend or practical pedagogy: Are you a teaching ninja?," Virginia Library Association, Radford University. (May 11, 2017).
- Vassady, Lisa J, Archer, Alyssa Michelle, Whicker, Jennifer Resor, ACRL National Conference, "Transforming a Campus: Embracing Veterans through the Big Read Common Reading Program," Association of College & Research Libraries, Baltimore, MD. (March 2017).
- Small, Candice Benjes, Bellamy, Elizabeth, Whicker, Jennifer Resor, Vassady, Lisa J, ACRL 2017 Conference, "Makerspace or Waste of Space: Charting a Course for Successful Academic Library Makerspaces," Association of College and Research Libraries, Baltimore, MD. (March 24, 2017).

### *Professional Service (Select examples)*

- Peer reviewer, Performance Measurement and Metrics. (October 10, 2015 - Present).
- Liaison from Radford University, Library Exchange Observation committee. (July 1, 2015 - Present).
- Committee Member, The Innovative Library Classroom conference planning committee, Radford, VA. (July 1, 2013 - Present).
- Committee Member, Library Instruction Round Table - Teaching, Learning & Technology. (July 1, 2016 - June 30, 2017).
- Committee Member, ALA ALCTS Division Chairs Committee. (September 2016 - Present).
- Task Force Member, ALA ALCTS Program Coordinating Task Force. (September 2016 - Present).
- Member, VIVA Resource Sharing Committee / Collection Analysis Collaboration, Virginia. (July 2016 - Present).
- Co-Chair (2016-present), ALCTS: Continuing Education Committee. (July 2014 - Present).
- Chair; Foundation Liaison, Montgomery-Floyd Regional Library Board of Trustees, Blacksburg, Virginia. (August 2012 - Present).
- Official Observer, NISO: e-book Standards. (July 1, 2011 - Present).
- Represent 4-year Comprehensive Institutions, VIVA: Collections Committee. (July 1, 2014 - June 30, 2018).
- Member, Montgomery-Floyd Regional Library Director Search Committee, Blacksburg, Virginia. (July 2016 - July 2017).
- Liaison to 4 associations, ALCTS: Affiliate Relations Committee. (July 1, 2015 - June 30, 2017).
- Member, VIVA: Collections Forum Planning Committee 2017, Virginia. (May 2016 - May 2017).
- Interviewee about ALCTS CEC offerings in a Twitter Chat, ALA ALCTS AMMIG. (November 30, 2016).
- ALCTS: Continuing Education Committee: Web Production Sub-Committee. (July 2014 - October 2016).
- Co-Project Manager, VIVA: Monographic Collection Analysis Task Force. (January 2014 - October 2016).
- Member, The Innovative Library Classroom Conference Steering Committee, VA. (October 2016 - May 2018).

Member, ACRL/Instruction Section Research and Scholarship Committee. (July 1, 2016 - June 30, 2017).

Member, The Innovative Library Classroom Conference Travel Grant Committee, VA. (January 2017 - March 2017).

Member, WMS Community Leadership Team. (January 1, 2016 - December 31, 2017).

WMS Leadership Team Member, WMS Global Community & User Group Meeting Planning Committee, Dublin, Ohio. (July 14, 2016 - September 20, 2017).

Peer Review Coordinator, TILC - The Innovative Library Classroom Planning Committee. (November 14, 2016 - December 19, 2016).

Trustee, Montgomery-Floyd Regional Library Board of Trustees, Christiansburg, VA. (July 1, 2016 - Present).

Chair, OLAC Conference. (November 2016 - Present).  
Choose conference site and committee, and plan conference in Richmond, VA in October 2017

Treasurer, OLAC (Online Audiovisual Catalogers), 2017 OLAC Conference. (January 2017 - October 2017).

Member, Virginia Library Association, Jefferson Cup Committee. (September 2016 - June 2017).

Co-chair, The Innovative Library Classroom Conference Committee, Radford, VA. (2013 - Present).

Secretary, Virginia Library Association Executive Committee, VA. (October 28, 2016 - October 26, 2018).

Chair, 2017 VLA Annual Conference Committee, Norfolk, VA. (October 28, 2016 - November 17, 2017).

Secretary, Roanoke & New River Valley Library Association, VA. (March 2016 - June 30, 2017).

Volunteer Coordinator, 2016 VLA Annual Conference Committee, Hot Springs, VA. (October 23, 2015 - November 18, 2016).

### *University Service (Select examples)*

Mini-Golf. (October 11, 2014 - Present).

Chair, Living Library/Human Library. (April 1, 2014 - Present).

Stressbuster Events. (November 1, 2011 - Present).

Academic Fairs for Quest. (June 9, 2017 - June 30, 2017).



MLK Day of Service Planning Committee. (June 1, 2016 - September 30, 2016).

Academic Fairs and Parent Socials. (June 27, 2016 - July 5, 2016).  
Fairs on 7/5, 6/30, and 6/27, Parents' Social 6/27

Secretary, Radford Child Development, Radford, Virginia. (January 1, 2017 - Present).

Steering Committee Member, Standing Up for Racial Justice - New River Valley Chapter.  
(December 1, 2016 - Present).

Board Member, Radford Child Development, Inc, Radford, VA. (September 1, 2014 -  
December 31, 2016).

Interviewee for the Women's March Special Collections Video Series. (March 24, 2017).

Circle of Life participant. (March 22, 2017).

ePortfolio Reviewer. (August 4, 2016).  
Served as a reviewer of submitted portfolios.

Library Ambassador at Quest. (July 8, 2016).

Liaison to the Board of Trustees (Comm. Service/Personal Time), MFRL Foundation, VA.  
(December 2015 - Present).

Volunteer, The Christmas Store, Christiansburg, VA. (December 8, 2016).

Volunteered setting up the Blacksburg Library for the event, MFRL Foundation: Bountiful  
Baskets Fundraiser. (November 3, 2016).

Information Fair. (June 19, 2017 - June 20, 2017).

Library Judge, Winesett Library Research Awards. (April 2017).

Discussion, Dialogue, and Discourse library display. (December 2016)

Rater, CORE A Assessment Project. (December 8, 2016 - December 16, 2016).

Library representative, CORE Fair. (November 29, 2016 - November 30, 2016).

Banned Books scavenger hunt. (October 2016).

Member of DoIT's advisory committee (ITAC). (October 2014 - Present).

Librarian for the Living Library. (April 3, 2017 - Present).

Campus Leader, VIVA Open Textbook Network. (October 16, 2016 - Present).

New 2 RU table volunteer. (August 30, 2016 - Present).

Committee Member, Winesett Library Research Awards Committee. (April 3, 2017 - April 28,  
2017).

Proposal Reviewer, Student Undergraduate Research Funding. (February 13, 2017 - March 3, 2017).

Transfer Quest. (July 9, 2016 - July 10, 2016).

Library table coordinator, Quest 2017. (June 2017).

Member, Council for Student Engagement and Success. (September 2016 - April 2017).

Volunteer, Women's Studies Circle of Life. (March 2017).

Volunteer, Quest 2016. (June 2016 - July 2016).

Secretary, McConnell Library Equity Committee. (August 2016 - Present).

Chair, McConnell Day and Associated Work. (January 30, 2016 - Present).

Volunteer, 26th Annual Blue Ridge Highlands Regional Science Fair. (March 4, 2017 – March 5, 2017).

Volunteer, Radford Gives Back Food Drive. (September 2016 - October 11, 2016).

Volunteer docent at Selu farm in Oct. 2016 and May 2017.

Volunteer judge for student exhibits during National History Day. (March 2017).

Volunteered to man the library's New 2 RU table, at which we hand out campus maps, library brochures, and answer any questions people (mainly students) have. (August 2016).

Quest Information Fair Hostess, Quest Fair. (June 9, 2017).

Met with students and parents to provide information about library services and the facility

Volunteer, Living Library. (April 3, 2017).

Greeted visitors and helped them check out "books"

New Faculty Orientation luncheon, Radford University. (August 11, 2016).

Faculty advisor, Sigma Tau Delta. (May 2011 - Present).

### *Public Service*

Election Officer, Radford City, Radford, VA. (June 13, 2017) (November 8, 2016).

Officer of Election, Montgomery County Board of Elections, Christiansburg, VA. (November 8, 2016).

Volunteer, Christmas Store, Christiansburg, VA. (December 11, 2016).

## Personnel Changes

### New Colleagues

Liz Bellamy, Instruction Librarian

Max Bowman, Resource Sharing Librarian

### Resignations:

Candice Benjes-Small, Head of Information Literacy and Outreach

Jackie DeLong, Systems Librarian

### Retirements:

Robert Turner, Collection Development/Reference Librarian

Blair Brainard, Part-time Reference Librarian (2nd retirement)



*Happy 2nd retirement Blair!*